



ACS Program Directory

Building 2160A-C

ACS Intake/Information and Referral: Provides information to Soldiers and their Family members, regarding military and civilian resources available. **Toll Free: 1-800-241-1071, 531-1941 FAX: 531-1692**

Information and Referral Systems Navigator: Provides Individual 1-on-1 time with soldiers and family members to help determine what services FIT their needs. **531-0772**

Army Emergency Relief (AER): Provides financial assistance to Soldiers (active/retired) during periods of valid emergencies. **531-1957/1958**

Financial Readiness Program (FRP): Training for first-term Soldiers and basic prevention education programs. **531-1957/1958**

Consumer Advocacy: Information is provided on how to resolve complaints, rights/obligations, and consumer protection laws. Assistance is provided to clients when sending complaint letters and contacting agencies or businesses. **531-1957/1958**

Exceptional Family Member Program (EFMP): Offers a comprehensive, multidisciplinary approach for medical, social, educational, community support or services for Soldiers and their Family members with special, physical, emotional or intellectual needs and chronic illnesses. **531-2840/7456/6650**

Family Advocacy Program (FAP): Provides information and education on marriage, parenting, new parent support services, crisis intervention, and victim advocacy services. **531-4653/1938**

HOPE Line: To report spouse abuse, child abuse or neglect. This is a 24-hour reporting line, 7 days a week. **531-HOPE (4673)**

Lending Locker: Provides temporary loan of small household items needed until household goods arrive. Please bring a copy of your orders when utilizing the lending locker. **531-6941**

New Parent Support Program (NPSP): Program staffed with social workers and registered nurses that provide home visits, support groups, mentoring and role-modeling for parents with children ages three and under. **531-7065**

Relocation Readiness Program (RRP): Provides information, guidance and assistance to help minimize the impact on Families during PCS moves, Soldier unaccompanied overseas tours and Soldiers exiting the army. **531-6923/6952**

Sexual Assault Response and Prevention Program (SARP): Program to assist Soldiers and Family members who are victims of sexual assault. On call 24 hours a day/7 days a week. **531-0587**

Unit Service Coordinator (USC): Serves as a link between ACS and the unit. The USC provides subject matter "expertise" on Family support issues and services. They increase Unit awareness of services and facilitate contact with ACS staff in order to provide greater access to programs. **531-0772**

Victim Advocate Program (VAP): Provides clients with information on their rights as victims of domestic violence. 24 hours help line **531-HOPE (4673)** or after hours call **531-COPS (2677)** and ask for an Advocate to be contacted.

Military Family Life Consultants (MFLC): Military Family Life Consultants are available to help Service members, spouses, Family members, children and civilian staff. Consultant services include confidential intervention for grief, loss, anger, depression, marital and family issues or everyday stressors. Consultation and trainings are FREE and ANONYMOUS. NO RECORDS ARE KEPT. After hours and weekend appointments are available. Group or off site meetings can be arranged. **531-1941**



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Building 924 Family Readiness Center

ACS Intake/Information and Referral: Provides information to Soldiers and their Family members, regarding military and civilian resources available. **Toll Free: 1-866-295-9004, 531-9426 FAX: 531-7171**

Army Family Action Plan (AFAP): Conference is conducted annually to provide a forum for America's Army to identify concerns that affect the quality of life throughout the Army. **531-8753**

Army Family Team Building (AFTB): Volunteer driven program that provides knowledge and empowerment to Army Families. **531-9421**

Army Volunteer Corps Coordinator (AVCC): Links volunteers to programs throughout Fort Polk. **531-1897**

Deployment Mobilization Readiness (DMR): Designed to support active and reserve component Soldiers and their Families prior to and during periods of extended separation. **531-9743/9834**

Employment Readiness Program (ERP): Established to aid in reducing the stresses associated in obtaining employment (paid and non-paid) and pursuing educational and training opportunities. **531-6922/7268**

Survivor Outreach Services (SOS): provide long-term support to Family members of our Fallen Soldiers by offering assistance, providing information, and connecting Family members to outreach organizations both inside and outside the Department of Defense. **531-1965/1174**

Outreach Service (OS): Offers a wide variety of social, educational and recreational classes and activities at no cost. **531-1895**

Building 220 Soldier and Family Assistance Center

Soldier and Family Assistance Center (SFAC): The SFAC mission is to provide a safe haven that promotes healing and provides a Family of services dedicated to the needs of the Warriors in transition and their Families. **531-2362/1637 Fax 531-8199**